DocuScripts® Order Management

DocuScripts is an automated order management solution that improves patient safety while supporting the needs of your healthcare providers. DocuScripts provides the staff, in all departments with instant access to orders and allows caregivers to track order progress through the dashboard.

Process Automation in the Pharmacy

The dashboard displays the summary of all orders color-coded by STATUS. The pharmacy can then prioritize, enter, verify and fill the order without paper. When a pharmacist completes the order, the nursing staff knows immediately. Metrics are captured allowing managers to report on order completion times, order volumes by location, staff productivity, medication errors, and more.
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Process Automation for Registration

For handwritten orders, e-forms that are scanned, faxed or emailed from referring physicians, DocuScripts allows the orders to be imported, reviewed by a specialist and updated for further processing. Requisitions remain in the dashboard until the patient arrives for the appointment. Electronic data for the order can be imported to DocuScripts using an HL7 interface.

Interventions

In patient care, a "pharmaceutical intervention" is a recommendation initiated by a pharmacist in response to a drug-related problem occurring in any phase of the medication process. DocuScripts allows orders to be marked and tagged for review and training purposes.

- CAREGIVER SETS THE PRIORITY FOR EACH ORDER
- DASHBOARD FOR REAL-TIME ORDER MONITORING
- CENTRAL REPOSITORY FOR ALL ORDERS
- CHAT MESSAGING FOR BETTER COMMUNICATION
- WORKSTATIONS INCLUDE ORDER PRIORITIZATION
- ESCALATION OF ORDERS WITH PRESET TIME LIMITS
- REPORTING ON VOLUMES & PRODUCTIVITY
- ARCHIVE SEARCH FOR COMPLETED ORDERS
- EHR INTEGRATION FOR CPOE

"Our process is pretty much the same as it was before except it's electronic. DocuScripts matched the technology to our workflow. This has made it extremely easy for everyone to adapt."

Jane Cheng RPh, Computer Support Pharmacist
Joseph Brant Memorial Hospital

DOCUSCRIPTS
Scan. Process.
Communicate. Report.